

SPECIAL REPORT

***Disrupting Law, Reclaiming Justice – Remarks, responses, and summary***

Gillian Hadfield, B.A., M.A., J.D., Ph.D.

*Professor Law and Professor of Strategic Management, University of Toronto,  
g.hadfield@utoronto.ca*

**Keywords:** *law, markets, legal infrastructure, access to justice, local solutions*

In Part 1 of these remarks from the October 8, 2018, *Disrupting Law, Reclaiming Justice* conversation at Creighton, Dr. Hadfield begins by providing background on how she came to write *Rules for a Flat World*. (19:50) She then offers three insights.

- 1) Because the biggest barrier to access to justice is the cost of the system that lawyers have created, we need open markets for legal services to lower costs;
- 2) Markets for law will allow private and local solutions to the problem of inadequate legal infrastructure; and
- 3) The 4 billion people worldwide who currently lack access to the rule of law and functioning legal infrastructure need local solutions.

Hadfield concludes with some “how” proposals: breaking the monopoly of lawyers; private generation of rules, supervised by government; and rules that both connect people to the global network while also enabling them to feel “seen.”

**Gillian Hadfield: Disrupting Law, Reclaiming Justice – Part 1 (19:50)**  
<https://youtu.be/U0XA7qHCNVU>

In Part 2, she offers a specific example of how emerging technology can provide new solutions.

**Gillian Hadfield: Disrupting Law, Reclaiming Justice – Part 2 (7:25)**  
<https://youtu.be/L7Lzwy-WxE>

In Part 3, she responds to 6 questions generated collaboratively by the conversation participants relating to the topics of

- 1) The Role of Lawyers (“*We can take back the bar associations.*”)
- 2) The Role of Law Schools (“*We just educate people to be reproduced into the existing system.*”)
- 3) The Future (“*Coming up with ways for local groups to make their own determinations about the kind of rules they want*”)
- 4) Civil Society (“*Take back the law!*”)
- 5) Conflict Resolution Processes (“*Lawyers talking to lawyers about what works well for lawyers*”)
- 6) Markets (“*Governments get out of the business of coming up with the detailed structure of regulation*”)

**Gillian Hadfield: Disrupting Law, Reclaiming Justice – Part 3 (17:35)**  
<https://youtu.be/jdM6VHUCx3Y>

Part 4, in a brief Q&A, captures the essence of her thinking on Disrupting Law, Reclaiming Justice. (“*What is it that we need from our legal systems?*”)

**Gillian Hadfield: Disrupting Law, Reclaiming Justice – Summary (4:40)**  
<https://youtu.be/Co7JWpf5e0s>